



**MOTORIST LICENSURE & MOTOR VEHICLE
REGISTRATION ACTIVITIES: INTERSECTION
WITH THE TITLE VI PROGRAM**

March 15, 2021

Lester G. Finkle

FMCSA National Title VI Program
Manager

Table Of Contents

- Title VI Program Introduction
- Title VI Program Assurance
- Limited English Proficiency
- Motorist Licensure Activities
- Motor Vehicle Registration Activities
- Public Notice of Title VI Program Rights
- Complaint Disposition Process
- Questions

Title VI Program Introduction

- All FMCSA Grantees/Sub-Grantees are required to develop and implement a Title VI Program;
- The FMCSA has approved the DMV's Title VI Program Compliance Plan;

Title VI Program Introduction (Cont'd)

- FMCSA requires each Grant Applicant to submit an approved Plan with the Grant application;
- The approved Plan includes a signed and dated Title VI Program Assurance;
- All DMV activities are covered by the requirements of Title VI as DMV is a Recipient of Federal funds (Civil Rights Restoration Act of 1987).

Title VI Program Assurance (Cont'd)

- Title VI of the Civil Rights Act of 1964: Prohibits discrimination on the basis of race, color, and national origin;
- Federal-Aid Highway Act of 1973: Prohibits discrimination on the basis of sex;
- Title IX of the Education Amendments of 1972, as amended: Prohibits discrimination on the basis of sex in education programs or activities;

Title VI Program Assurance (Cont'd)

- Section 504 of the Rehabilitation Act of 1973, as amended: Prohibits discrimination on the basis of disability;
- The Age Discrimination Act of 1975, as amended: Prohibits discrimination on the basis of age;
- Americans with Disabilities Act of 1990, as amended: Prohibits discrimination on the basis of disability;

Title VI Program Assurance (Cont'd)

- Executive Order #12898 (Environmental Justice): Ensure Nondiscrimination against Minority and Low-Income Populations;
- Executive Order #13166 (Limited English Proficiency): Provide Reasonable Accommodation to persons who do not speak English as their primary language (*See U.S. DOT's "*Policy Guidance Concerning Recipients' Responsibilities to Limited English Proficient (LEP) Persons*" dated December 14, 2005).

Limited English Proficiency

- LEP requirements apply to all motorist licensure and motor vehicle registration activities **except** for the following two situations:
 - 1) Commercial Driver's License (CDL) Knowledge Test – By FMCSA regulation, an Interpreter may not interpret the knowledge test for a CDL applicant; and
 - 2) CDL Skills Test – By FMCSA regulation, an Interpreter may not interpret during the skills test.

Motorist Licensure Activities

- Motorist Licensure activities are to be conducted without regard to an applicant's race, color, national origin, sex, age, disability, income-level, or LEP;
- Motorist Licensure activities include all application and testing activities (including driver's manuals) conducted by the DMV.

Motor Vehicle Registration Activities

- Motor Vehicle Registration activities are to be conducted without regard to an applicant's race, color, national origin, sex, age, disability, income-level, or LEP;
- Motor Vehicle Registration activities include all registration-related activities conducted by the DMV.

Public Notice of Title VI Program Rights

- The DMV has posted hard copy a Public Notice of Title VI Program Rights at facilities accessed by members of the Public.
- The DMV has also uploaded the Public Notice of Title VI Program Rights to DMV's website.

Complaint Disposition Process

- Members of the Public (i.e., customers) may file complaints alleging discrimination on the basis of race, color, national origin, sex, age, disability, income-level and limited English proficiency (LEP);

Complaint Disposition Process(Cont'd)

- The DMV has a standard operating procedure (SOP) to dispose of complaints filed by members of the Public;
- The DMV's Title VI Program Coordinator is responsible for ensuring that a complaint filed by a member of the Public is disposed of effectively;

Complaint Disposition Process(Cont'd)

- The Complaint Disposition SOP includes the following steps:
 - Intake;
 - Dismiss or Investigate Complaint;
 - Report of Investigation;
 - Determination;
 - Notification to Complainant.

Complaint Disposition Process(Cont'd)

- Please contact your Division's Title VI Program Coordinator for more information;
- The DMV's Title VI Program Coordinator is _____, and may be contacted at _____.

Questions

- Do you have any questions?
- Would you like to clarify any previously discussed topic?