Experiential tools and activities for intercultural/DEIB agility and effectiveness

Facilitators: Dr. Basma Ibrahim DeVries and John DeVries

TIER 2-- EXPAND! DIVE DEEPER TO ANALYZE, APPLY, AND LEVERAGE COMMUNICATION STYLES, KNOWLEDGE, AND SKILLS

THURSDAY, 7/14; FRIDAY, 7/15; TUESDAY, 7/19, 11:30AM-2:30PM EDT (9 HOURS TOTAL)

Overview
Building on the foundational principles and tools of a communication styles approach to DEI and intercultural work from Tier 1, participants in Tier 2 dive deeper into understanding the 5 key motivating factors for various communication styles (including multiple layers of context and values) and explore additional tools for analysis and application. Tier 2 extends beyond self-awareness and cognitive-level understanding and prompts participants to examine ways to expand one's communication styles repertoire (identifying disconnections, practicing patience, developing strategies for leveraging differences) for mutual benefit (affective and behavioral levels). Connections between communication styles and intercultural conflict styles are explored, with focus on the intersections within the frameworks. Part of Tier 2 also involves examining intercultural and DEI theoretical approaches in conjunction with this communication styles approach to inclusion and equity work.

Learning Objectives

1. Apply communication styles knowledge to increase skills when exploring diversity, perceived vs. real inclusion, and intercultural similarities and differences
2. Learn effective multicultural team management strategies from a communication styles perspective
3. Employ communication style theories in multiple scenarios and situations
4. Develop strategies for understanding and effectively leveraging communication style and conflict style differences and preferences
5. Analyze interactions from a communication styles perspective
6. Build skills and strategies for facilitating others' use of communication styles knowledge
7. Explore strategies for authentic engagement and creative ways to build community

Learning Plan
We invite you to join us for this virtual experiential and innovative master class designed for trainers and educators ready to take their skillset to the next level. Workshop participants can expect to be creatively, experientially, and reflectively engaged, with opportunities to apply workshop content to specific learning interests and situations.
Basma Ibrahim DeVries, PhD

Dr. Basma Ibrahim DeVries is professor of Communication Studies at Concordia University and faculty member of the former Summer Institute for Intercultural Communication and the Intercultural Communication and Collaboration Forum in Doha, Qatar. She is energized when exploring the intersections of identities, culture, and equity, both in the classroom and working with clients on their intercultural communication and DEI goals. Basma co-authored Communication Highwire: Leveraging the Power of Diverse Communication Styles and Cultural DetectiveEgypt. She served on the national board of SIETAR-USA and is a founding board member of GiGi’s Playhouse – Down Syndrome Achievement Center.

Jon DeVries

Jon DeVries is an intercultural trainer and consultant specializing in Intercultural Competence Development, Leadership Development, Team Building and Training Design with a background in Experiential Education and Adult Learning Theories. Jon held positions at the University of Minnesota, including Short-Term and Custom Programs Director in the International Student and Scholar Services Office. He has worked with large and small businesses, K-12 and higher education institutions, government agencies from multiple countries, and non-profit organizations.